

## Minutes of the Upper Dales Health Watch held at Aysgarth Surgery on January 13<sup>th</sup> 2020

### 1. Present

Jane Ritchie (Hon. Sec.)	Burton-cum-Walden Parish Council
Cllr John Amsden	Carperby-cum- Thoresby Parish Council & RDC
Ann Calvert	Castle Bolton Parish Meeting
Brian McGregor	Aysgarth & District Parish Council
Lynn Irwin	Central Dales Practice

### 2. Apologies

Chris Harrison	Rep. Preston-under-Scar Parish Council
Christine Baker	Rep. Redmire Parish Council
Cllr Yvonne Peacock	Bainbridge Parish Council, RDC & NYCC
Cllr Jill McMullan	Richmondshire District Council
Christine Donovan-Brown	West Witton Parish Council

### 3. Matters arising from the Minutes of the meeting held on 9<sup>th</sup> September 2019

- Jane read out the letter she had sent Dr Brown on behalf of the UDHW which Lynn said had been much appreciated.
- 'Flu clinics had gone well. A small number of patients eligible for vaccination were being chased up.

### 4. Update from the Central Dales Practice

- **New GP / ANP Rota**

	<b>Hawes</b>	<b>Aysgarth</b>
<b>Monday</b>	Fiona Morrison Dr Pain	Dr Scott
<b>Tuesday</b>	Dr Scott	Fiona Morrison Dr Pain
<b>Wednesday</b>	Dr Pain	Dr Scott
<b>Thursday</b>	Fiona Morrison	Dr Pain
<b>Friday</b>	Dr Scott	Fiona Morrison

- The Tuesday evening late appointments are not being fully utilised and need greater take up. Patients registered with Leyburn Medical Practice can also access these by calling their own practice and asking for a Better Access appointment at Aysgarth. Dr Pain and Dr Scott are on most weeks, some weeks it is one or the other, depending on GP holidays etc.
- New dedicated veteran appointments will soon be available at The Health Centre, Catterick Garrison (same place as GP out of hours) and will be available as face to face or Skype. These will be 30 minute appointments with a Veteran GP. The aim is to try and encourage veterans who do not access GP services to come forward and access appointments with Veteran GPs who can understand what they may have

been through and help them access services. This trial is being delivered by Heartbeat Alliance with the help of Dr Brooke who is the Veteran Lead for the NHS.

- **Staffing:** Katrina (Dispenser) and Joanne Hammond(Receptionist) are both leaving at the end of January. Katrina has her own business selling candles & reed diffusers which has really taken off, and Joanne is heading back to education where her heart lies. Jill Stott joins the Aysgarth Surgery as Receptionist from the beginning of February for 2 days a week. Dolly (Healthcare assistant) is back off maternity leave and her clinics are slowly filling up at Aysgarth. Patients are pleased to see her back. Once she is settled back in she hopes to become upskilled to undertake ECGs and more complex dressings.
- **Medication:** there continues to be a problem with the supply of many medications and patients are actively encouraged to order at least a week in advance so that they don't run out. In many case alternative medication has to be offered which is as frustrating for staff as it is for patients. Patients are asked to be patient and bear with the Practice. Rishi Sunak MP has been made aware of this problem.
- Last year Central Dales Practice raised £5001.01 for The Alzheimer's Society. This year money will be raised fore a different charity – Bowel Cancer Alliance has been suggested, but any other ides can be put to Lynn.

#### 5. Update from HRWCCG

- There will be 2 further consultation events to discuss the future of the Friarage, both in Northallerton.
- As from 01.04.2020 North Yorkshire CCG will replace Hambleton, Richmondshire & Whitby, Scarborough Ryedale and Harrogate and District CCGs.
- Jane's term of office as the Richmondshire representative of the Health Engagement Network ends on 31<sup>st</sup> March 2020. It is not clear if the position will be re-advertised, but it is unlikely she will apply for it as she has done 7 years. She is in the process of following up eye clinic appointments at James Cook instead of at the Friarage. She has also asked NYCC to respond to a concern that there are insufficient carers at Sycamore Hall.
- Lynn reported that HRW's Council of Members (i.e. the GPs) had made it clear they wished to continue to meet as Hambleton, Richmondshire & Whitby.

6. **Any Other Business** – Jane had again been asked whether Aysgarth patients could be allowed into the surgery before 8.45a.m. Lynn said the opening time needed to remain 8.45am to give staff time to get ready to receive patients.

7. **The next meeting will be at the Aysgarth Surgery on Monday 27<sup>th</sup> April at 6.00pm.**

(It was agreed by those present that Monday was the best day.)