

## Minutes of the Upper Dales Health Watch held at Aysgarth Surgery on June 17<sup>th</sup> 2019

### 1. Present

Lynn Irwin	Practice Manager, Central Dales GP Practice
Jane Ritchie (Hon. Sec.)	Burton-cum-Walden Parish Council
Ann Calvert	Castle Bolton Parish Meeting
Brian McGregor	Aysgarth & District Parish Council
Chris Harrison	Rep. Preston-under-Scar Parish Council

### 2. Apologies

Yvonne Peacock	Bainbridge Parish Council & Richmondshire District
Christine Baker	Rep. Redmire Parish Council
John Amsden	Carperby Parish Council

3. Minutes of the meeting held on 8<sup>th</sup> April 2019 were taken as read and agreed.

### 4. Update from the Central Dales Practice

- **Community Project** - Central Dales had contacted all secondary schools attended by Central Dales' patients and had had a phone conversation with Wensleydale School. Lynn had used Facebook to help young people be aware of help available from their GPs. This has had some success. There is a helpful online service that is only available to the Military. Lynn felt this would also be helpful to the civilian population suffering from mental health problems.
- **Richmondshire Primary Care Network** - Lynn felt this is a positive development. The Richmondshire GP Practices are going to offer social prescribing through NYCC's Living Well programme. At present there is a shortage of Living Well support workers in the Upper Dales. Dr Richard James, a GP at Scorton, is the doctor leading the Richmondshire PCN. It was agreed Lynn should forward the synopsis of the UDHW minutes for his information. **Action:** Lynn.
- The Central Dales Practice is **raising money for Alzheimers** and Lynn will be taking part in a sponsored walk along Hadrian's Wall in August. There will be a Just Giving page set up in Lynn's name using the online link <http://www.justgiving.com/LynnIrwin2019> or a sponsorship form can be completed in either the Hawes or Aysgarth surgeries.
- **Practice staff** - Joanne Hammond will become the phlebotomist when Tom goes to Medical School in the autumn. The new Aysgarth Receptionist is Laura Dent. Liz Richmond has moved to Northallerton and will be working in one of the Northallerton Practices. Joy Parrington, the Practice Nurse at Aysgarth, will be part-time as from August. She is getting married at the end of July. It was agreed the UDHW would send her a card. **Action:** Jane. There will also be a card in the Aysgarth Surgery patients can sign to send their good wishes. This needs to be signed before noon on 19<sup>th</sup> July. Jane Martin will be joining the Practice as a part time Practice Nurse 2 days a week.

## 5. Update from HRWCCG

- **Free NHS Wi-Fi** - Jane had had a response from Jackie Branton, ICT Senior Engineer at South Tees Hospitals NHS Foundation Trust. It costs a patient at James Cook £9.90 a day or £24.90 for 3 days for access to TV & films. Jackie had tested the guest Wi-Fi with a phone with no sim card in it and it worked. A discussion followed and it was concluded that lending Central Dales' ipads to a patient's family wouldn't work. However, when the Friarage 'Consultation' starts, Jane will raise the question as to how technology could be used to help patient/family communication. A guest ipad in each ward might be a possible solution but data protection was likely to be a challenge.
- **The Friarage Hospital** was going to be the subject of a judicial review. Chris pointed out this could take some time. Whether that would postpone the 'Consultation' due to start in September wasn't known. **Action:** Jane to ask.
- **Catterick Garrison Health hub** - it will be the end of June before it will be confirmed whether or not the funding for this project has been agreed. The meeting felt this would be a very positive development for Richmondshire.
- **Merger of 3 CCGs** - Jane had attended several Joint Boards' meetings. She felt that the challenge was going to be communicating in 3 different directions for hospital services i.e. Middlesbrough, Leeds and York. There is a commitment for local issues to be dealt with locally, and it was hoped this would happen in practice. Lynn hoped Amanda Bloor, the Chief Officer for all 3 CCGs, would visit the GP Locality meetings in the near future.
- **Fire Brigade visits** - Lynn had contacted patients who might benefit from a visit by a Fire Officer, but none of them had wanted a visit. **Action:** Jane to check situation with Gemma Umpleby at the HRWCCG.

6. There was no **Any Other Business**.

7. The next meeting will be at the Aysgarth Surgery on Monday 9<sup>th</sup> September at 6.30pm.