

Dear Sir/Madam,

This email is to advise you that North Yorkshire Fire & Rescue Service have expanded the original Home Fire Safety Checks to provide a wider Safe & Well in your own home service. The visits still include the standard fire safety checks, including checking and testing existing smoke alarms and supplying and installing new ones if required; but can now also include information and referral opportunities for assistance with a range of health and wellbeing matters:

Slips, trips and falls	Mobility	Telecare	Smoking
Hearing or Sight impairment	Personal Care	Isolation	Alcohol
Poor or Cold living conditions	Dementia	Home Security	Scams

We trust that you feel this approach is a good example of how we can make every contact with members of our Community count towards improving and maintaining quality of life.

As Professionals you work closely with individuals in their own homes who likely have a factor that could increase their vulnerability, therefore **we are asking for your help in identifying those who would benefit from one of our free visits.**

We consider personal factors such as limited mobility or inability to self-evacuate, cognitive, hearing or visual impairment, Dementia and use of medical oxygen (particularly if Emollient creams are used), as increased risk. We also look at domestic factors, for example; no smoke detection, poor standards of living (increased likelihood of faulty electrical items or lack of servicing) and high levels of clutter or hoarding as risk indicators.

We are simply asking for you to promote this scheme by advising local residents or more specifically making a consented referral to us using the contact details below or ideally via the Agency Referral form in the Book a Home Safety Visit page on our website <http://www.northyorksfire.gov.uk/communitysafety/elderly-vulnerable/referralform>

I would appreciate it if you could make the community based Care or Support staff aware of this scheme and I would also be very happy to come along to meet staff and provide further information on the services and advice that we offer in order to increase their confidence in accessing our services.

I look forward to hearing from you

Alyson Down
Community Safety Officer (Richmondshire)
Telephone: 01748 829971 / 01609 780150
Mobile: 07814 909908